

AIR INDIA RETIRED EMPLOYEES GROUP-TRIVANDRUM.

Employee Leisure Travel Policy –

Deadline for ticketing of last year RAOs. Request to review.

To gmpirhq, VKjain, samuel, anilkumaragarwal.59, DASARI, LNRBandi54, aiarpa.bom

To

The Vice President (Employee Relations)

Air India.

Dear Madam

Sub- Deadline for ticketing of last year RAOs. Request to review.

Reference is invited to Point.2 (under the head " Information on usage of last year RAOs ") of your mail dated 1.10.2023 addressed to Mr. VK Jain, GS, AIARPA.

Quote-

2. For retirees, who have RAOs already issued on last year's entitlement, they can convert it into tickets basis their travel plans. This facility to convert RAOs to tickets will be available only up to 30th November 2023.

Retirees can follow the existing process of converting their RAOs into tickets. **Unquote**

As per the last sentence, Retirees can follow the existing process. As per the existing process, retirees are permitted to ticket within one year thereby the ticketing can be done on need based depending on the travel plan.

But as per the new rule, retirees are forced to convert the last years RAO before 30th November 2023.

This is really a blow to the retirees who are literally on streets without medical and PENSION. Already undergoing miseries due to this.

The new rule will force them to ticket all the last years RAOs before the deadline by spending huge amounts even before deciding on a travel plan.

As it is, there are no AI flights on many domestic routes. And if the travel is not materialised, they have to keep the unused tickets safely till the validity period and submit for refund which may or may not be received. If at all received, it will be after so many months!!!

At this age, after a one year period, the majority of the retirees due to their poor memory and health conditions will forget to claim the refund.

Though one can understand the rationale behind this new rule we request not to penalise the retirees by enforcing the new rule on them due to the hardships faced by the retirees.

As per existing process, they may be allowed to convert the last year RAOs as per the existing practice in vogue.

This will avoid huge borrowing of money by retirees as well as reduction of workload in the ticketing counter.

Hence our genuine request to you is to explore the possibilities of permitting the retirees to convert the RAOs as per the existing practice.

Submitted for your favourable consideration

Thanking You
Yours Sincerely

P.K. ANANDAN 9496275616
Co-ordinator, for AIREG-TRV 14.10.2023

Copy to Shri VK Jain. GS, AIARPA--The subject mail from VP is addressed to you. We hope that you would have already taken up the various issues such as deadlines for form submission/ deadline for ticketing/ Passage for Spouses of deceased retirees/ Non acknowledgement of forms etc with VP. We are awaiting a positive response from your end.